



Please visit us at Renault showroom or service centre



1-800-88-8663



ibs.bsc@tanchonggroup.com



Tan Chong Insurance Business Stream

No. 62 – 68, Jalan Sultan Azlan Shah
51200 Kuala Lumpur, Malaysia.

Website : www.tcibs.com.my

No Betterment Charge

You will not be charged for any replacement of new original parts cost. The wear and tear sum will be waived for Renault vehicles up to 10 years old. Repair works must be carried out at any Renault authorised workshop.

Agreed Value

It covers 100% of the recommended Sum Insured up to 12 years for Renault vehicles in the event of Total Loss or Theft claim.



24 Hours Breakdown Assistance (1800-88-8663)

- Breakdown towing assistance up to RM400 per event to the nearest Renault authorised workshop from the incident location.
- Free labour costs for minor roadside repair (e.g. jump start, change battery, change tyre etc) up to 2 hours per event.

Extended Breakdown Towing in Thailand, Singapore & Brunei (603-40475225)

- In the event of breakdown in Thailand, Singapore & Brunei, we will arrange towing services to the Member preferred workshop. Towing cost shall be borne by Member.
- We will arrange vehicle repatriation upon request. Costs shall be borne by Member.
- For towing from Malaysia border to the nearest Renault authorised workshop, standard towing assistance up to RM400 applies.



Accident Towing Assistance (1800-88-8663)

We provide complimentary accident towing TO THE NEAREST Renault authorised workshop from the incident location.



Warranty for Genuine Parts Replacement & Paintwork

New genuine parts replacement are warrantable for 12 months with unlimited mileage.



Easy Access to Our Workshops Network Nationwide

We have 20 Renault authorised workshops in Malaysia which offers Insurance Claims Service.



Express Claim Approval Process

Express claim approval process if damage claim less than RM20,000. Repair work must be carried out at any Renault authorised workshops.



Find The Best Insurance Quote

We provide the best comparison of motor insurance quotation up to 14 insurance companies.



Your privileges as Rencare member



Window Snatch Theft

A compensation up to RM500 for the loss of possessions placed in your car in the event that the windscreen / window is broken whilst you or your authorised driver were driving on the road. A police report must be lodged within 24 hours after the incident occurred.



Flood Relief Allowance

In the event of damage to the Member's car due to flood, Member can be reimbursed an allowance up to RM1500. Repair works must be carried out at any Renault authorised workshop.



Key Care Cover

It covers the loss or damage to Member's car key due to actual / attempted theft, robbery or house break-in. We will reimburse the actual repairing / replacement costs up to RM1,500. The car key repair works or replacement must be carried out at any Renault authorised workshop.



Car Replacement Allowance

Member shall entitle for an allowance of RM150 per day, up to a max 3 days for the repair period recommended by Loss Adjusters in the event own damage claim. Repairs must be carried out at any Renault authorised workshop.



All Drivers Cover

The policy Excess of RM400 will be waived for driver who is unnamed in the policy. Drivers under aged of 21 years or holding a Provisional / Learner driving license shall not be applicable.

