

## Renault “Mega Parts Clearance” (“Campaign”) Terms & Conditions

### 1. Campaign Period

1.1 This Campaign is organised by TC Euro Cars Sdn. Bhd. (“TCEC”) and shall commence from 1st November 2020 until 31st January 2021, both dates included (“**Campaign Period**”). The list of authorised Renault service centres participating in this Campaign, are as listed below (“**Participating Service Centres**”).

Region	Service Centres	Service Centre Address
Central	Petaling Jaya	Lot 1A, Jalan Kemajuan, Seksyen 13, Petaling Jaya, 46200 Selangor
	Glenmarie	No 39, Jalan Pelukis U1/46, Taman Industrial Park, 40150 Shah Alam, Selangor
	Setapak	Lot 5237, Light Industrial Area, Batu 4, Jalan Genting Klang, Setapak, 53200 Kuala Lumpur
	Chan Sow Lin	No 438, Jalan Dua, Off Jalan Chan Sow Lin, 55200 Kuala Lumpur
North	Ipoh	No. 31036 & 31037, Jalan Kuala Kangsar, 31450 Ipoh, Perak
	Taiping	No.1 & 3, Susur Simpang, Jalan Simpang, 34000 Jalan Simpang, Perak
	Butterworth	No. 996, Jalan Baru, 13700 Seberang Prai, Pulau Pinang
	Bayan Lepas, Penang	No. 196, Blok G, Jalan Sultan Azlan Shah, Sungai Tiram, 11900 Bayan Lepas, Pulau Pinang
	Alor Setar	No. 96J, Seberang Jalan Putra Mergong, 05150 Alor Setar, Kedah
	Langkawi	No. 15-16, Medan Berjaya, Jalan Padang Gaong, Kuah, 07000 Pulau Langkawi, Kedah
South	Seremban	Lot 2720, Jalan Lombong Emas 6, Seremban Light Industrial Park, Off Jalan Tun Dr Ismail, 70200 Seremban, Negeri Sembilan
	Ayer Keroh, Melaka	No. 114B, Jalan Usaha 10, Kawasan Perindustrian Ayer Keroh, 75450 Melaka
	Batu Pahat	Lot 1599, Jalan Zabedah, Bandar Penggaran, 83000 Batu Pahat, Johor
	Muar	No. 69-6, Tingkat Bawah & Satu, Jalan Sulaiman, 84009 Muar, Johor
	Johor Jaya	No 2, Jalan Johor Jaya, Taman Johor Jaya, 81100 Johor Bahru, Johor

East Coast	Kuantan	No. A7348, Jalan Beserah, 25300 Kuantan, Pahang
	Kuala Terengganu	No.36P/2-36P/5, Jalan Bukit Kecil, 21100 Kuala Terengganu, Terengganu
	Kota Bharu	Lot PT553, No.5733, Jalan Sultan Yahya Petra, Kawasan Perindustrian Lundang, 15150 Kota Bharu, Kelantan
East Malaysia	Kuching, Sarawak	Lot 11060, Section 64, Jalan Sungai Priok off Jalan Pending, 93450 Kuching, Sarawak
	Kota Kinabalu, Sabah	No. 5 ½, Jalan Tuaran, Inanam, 88450 Kota Kinabalu, Sarawak

## 2. Eligible Vehicles

2.1. This **Campaign** is open to all owners of Renault vehicle models as listed below only:

- Kangoo
- Captur 2015
- Scenic
- Koleos 2014
- Fluence
- Megane (2012 & before) & Megane R.S (R.S.26, RS250, RS265 & RS275)
- Clio II , Clio III & Clio IV R.S
- Espace III & IV
- Laguna III

The listed Renault vehicle models above shall hereinafter be referred to as "**Selected Models**".

2.2. The owners of such Selected Models shall hereinafter be referred to as "**Qualified Customers**".

## 3. The Campaign

All Qualified Customers will be entitled to enjoy the following benefits subject to the Terms and Conditions herein:

- 3.1 Up to ninety percent (90%) discount on the purchase of selected automotive parts only (hereinafter referred to as "**Promotional Parts**").
- 3.2 Fifty percent (50%) discount on labour charges for the installation of the Promotional Parts only at Renault Petaling Jaya Service Centre and Thirty percent (30%) off at all other Participating Service Centres.
- 3.3 Free 33 points car inspection, for all Qualified Customers that purchase the Promotional Parts via this Campaign.

This aforesaid free car inspection is subject to the availability of TCEC's designated personnel..

- 3.4 Free car wash, which shall include regular car wash and vacuum, for all Qualified Customers that purchase the Promotional Parts via this Campaign.

The aforesaid free car wash is only available at the Petaling Jaya Service Centre listed above, subject to the availability of TCEC's designated personnel.

#### 4. Other Terms of Campaign

- 4.1 The **Campaign** offer is limited and available on a first come, first served basis, subject to the availability of the Promotional Parts.
- 4.2 Qualified Customers may make appointments with the Participating Service Centres to identify which of the Promotional Parts are required to be replaced in the Selected Model vehicles of the Qualified Customer, subject to the availability of the Participating Service Centres.
- 4.3 The Qualified Customers may purchase the Promotional Parts within the Campaign Period via the following means:-
- 4.3.1 from the official Renault Malaysia website at <https://renault.com.my/deals-news#MegaPartsClearance>, with the option to collect the purchased Promotional Part from the preferred Participating Service Centres at the Qualified Customer's option (no delivery charges will be applicable); and/or
- 4.3.2 from Renault Shopee Shop at the following webpage ("**Shopee Purchase**"), with only limited range of Promotional Parts available:  
<https://shopee.com.my/renaultmalaysia.os>
- 4.4 Delivery charges may be applicable in the following circumstances:-
- 4.4.1 The delivery of the Promotional Parts which was purchased by the Qualified Customer from a Participating Service Centre to another Participating Service Centres of the Qualified customer's choice, pursuant to the Qualified Customer's request;
- 4.4.2 Delivery of the Promotional Parts pursuant to Shopee Purchase by the Qualified Customer.

For the avoidance of doubt, the delivery charges shall be solely borne by the Qualified Customer, and TCEC and/or the Participating Service Centres shall not be held responsible for any damage(s) caused to the Promotional Parts arising from such delivery.

- 4.5 Qualified Customers may opt for Maybank EzyPayment (hereinafter referred to as "**Maybank EzyPayment**") as a payment method, **subject however** to the following:-
- (a) a minimum spending of Ringgit Malaysia Five Hundred (RM500) by the Qualified Customer;
- (b) This Maybank EzyPayment payment method is only available at Renault Petaling Jaya Service Centre; and
- (c) The utilization of Maybank EzyPayment shall be subject to such terms and conditions as may be imposed by the service vendor.

- 4.6 The Promotional Parts sold and purchased via this Campaign is not covered by warranty of its manufacturer and or TCEC.
- 4.7 All Promotional Parts purchased during the Campaign Period can be fitted into the respective vehicle of the Selected Models at applicable charges (subject to the discount as mentioned in Clause 3.2) or collected from TCEC's **Participating Service Centres** upon purchase. No requests to store the Promotional Parts purchased at Participating Service Centres will be entertained.
- 4.8 For the avoidance of doubt, any additional service(s), replacement of parts and or job(s) conducted onto the Qualified Customer's vehicles, other than those Promotional Parts offered in the Campaign are chargeable by the Participating Service Centres

## 5. Miscellaneous

- 5.1 By participating in this Campaign, all Qualified Customers are deemed to have read, understood and agreed to be bound by the Terms and Conditions stated herein including any Amendments (as hereinafter defined) that may be made from time to time.
- 5.2 Qualified Customers must make full payment in order to purchase the Promotional Parts. No pre booking or partial payment will be accepted.
- 5.3 The discounts provided during this **Campaign** cannot be used in conjunction with any other discounts or promotional offers including and not limited to discounts and promotional offers provided by participating merchants and or brands, where applicable
- 5.4 To the fullest extent as permitted by the law, TCEC expressly excludes and disclaims all and any statutory conditions, representations, warranties, or endorsements express or implied, written or oral, including but not limited to any warranty of quality, merchantability or fitness for a particular purpose in respect of all the Promotional Parts available during this Campaign.
- 5.5 TCEC shall be entitled to take any form of legal action against any Qualified Customers, that TCEC deems as abusing this Campaign, including but not limited to suspicious activities or any attempts to circumvent these Terms and Conditions. Any costs and expenses incurred by TCEC in doing so, shall be recovered against the relevant Qualified Customer.
- 5.6 Any enquiries and complaints in relation to the Promotional Parts and or related to the Campaign shall be referred to TCEC's customer service centre bearing the following contact number and email address:-
  - Contact number : 1-800-18-8663
  - Contact centre hours : 8am to 8pm, Mondays to Sundays
  - Email : renault@tanchonggroup.com
- 5.7 Any complaints in relation to the Promotional Parts and or related to the Campaign shall be made within fourteen (14) days from the date of purchase of the Promotional Parts.
- 5.8 TCEC is entitled to, at any time, cancel, terminate or suspend the Campaign. TCEC also reserves the right to vary (by addition, deletion, modification, amendment or otherwise howsoever) ("**Amendment**") any Terms and Conditions of this Campaign, including but not limited to the Campaign Period, at any time without assigning any reasons whatsoever. Notification of such cancellation, termination, suspension and/or Amendment will be published on TCEC's website at

www.renault.com.my and shall be deemed binding on the Qualified Customers as from the date of the notification of the Amendment or from such other date as may be specified by TCEC in the notification.

- 5.9 Time wherever mentioned herein shall be of the essence of these Terms and Conditions.
- 5.10 If any one or more of the provisions contained in these Terms and Conditions is invalid, illegal or unenforceable in any respect, such provision shall be fully severable and ineffective to the extent of its invalidity, illegality or unenforceability shall not affect or impair the validity, legality and enforceability of the remaining provisions hereof in any way. The terms and conditions herein shall be construed and enforced as if such invalid, illegal or unenforceable provision had never comprised a part hereof.
- 5.11 Failure by TCEC to enforce at any time any of the provisions of these Terms and Conditions shall not be construed as a waiver of any continuing breach of any provision of any other provision of these Terms and Conditions or as a waiver of any rights under these Terms and Conditions.
- 5.12 Any dispute arising out of or in connection with these Terms and Conditions of this Campaign shall be subject to the exclusive jurisdiction of the courts in Malaysia.