



# RENAULT NOVEMBER PROMOTIONS

## SECTION A. General Terms and Conditions

1. The "Renault November Promotions" ("**Campaign**") is organized by TC Euro Cars Sdn. Bhd. (Company No. 198401001084) ("**TCEC**") and is comprised of the following:-
  - (a) Renault Subscription Promotion – See Section B below.
2. This Campaign shall be valid from **1<sup>st</sup> November 2021** until **30<sup>th</sup> November 2021** (both dates inclusive) ("**Campaign Period**").
3. Subscriber is required to undergo a standard screening process by TCEC, whereby TCEC will review your CTOS profile, CCRIS profile, Criminal profile, Bank Statement and EPF Statement provided, to ensure your eligibility for the Subscription programme
4. TCEC reserves its absolute right to vary (whether by addition, deletion or modification) ("**Amendments**") the Campaign's terms and conditions ("**T&C**") without assigning any reasons thereof. Notification of such Amendments will be posted at the TCEC's website ([www.renault.com.my](http://www.renault.com.my)) and the Amendments shall be effective and deemed binding on the date of notification of the Amendments or from such other date as may be specified by TCEC in the notification.
5. By participating in this Campaign, you are deemed to have read, understood and agreed to be bound by the T&C stated herein including any Amendments that may be made from time to time.

These T&C shall be governed by and construed in accordance with the laws of Malaysia. Any dispute arising out of or in connection with them shall subject to the exclusive jurisdiction of the courts in Malaysia.

## SECTION B. Renault Subscription Promotion

This Renault Subscription Promotion is open to all subscribers (including individual and corporate entities) of the selected Renault models during the Campaign Period.

- (a) You shall be required to submit an application for the relevant program to TCEC latest by 26 November 2021 via <https://www.renault.com.my/>.
- (b) All applications shall be subject to approval by TCEC at its absolute discretion.



- (c) In processing your application, TCEC reserves the absolute discretion to request for additional information and/or documents from you, and the failure by you to comply with TCEC's request may result in your application being rejected.
- (d) Upon TCEC's acceptance of your application, your participation in the relevant Renault subscription program shall be subject to and bound by such terms and conditions as may be stipulated by TCEC, which may be viewed at <https://www.renault.com.my/>.

The available promotion(s) under this Renault Subscription Promotions are as follows. Please note however that all prices of the Renault subscription plans may be subject to change without prior notice, and the promotion shall only be valid while stocks last during the Campaign Period:

#### **1. Renault Subscription – Fixed Plan**

- (a) Captur (pre-owned : facelift) – 1 year, 2 years & 3 years plan:
  - I. Enjoy FREE 2 additional months usage with 2 months of PAY LATER benefits (Kindly refer to the PAY LATER details at section C)
- (b) Koleos (pre-owned : pre-facelift) – 1 year, 2 years & 3 years plan:
  - I. Enjoy FREE 2 additional months usage with 2 months of PAY LATER benefits (Kindly refer to the PAY LATER details at section C)
- (c) Koleos Signature (pre-owned : pre-facelift) – 1 year, 2 years & 3 years plan:
  - I. Enjoy FREE 2 additional months usage with 2 months of PAY LATER benefits (Kindly refer to the PAY LATER details at section C)

#### **SECTION C. PAY LATER promotion details:**

1. Existing subscribers who has subscribed Renault Subscription has made a payment on or before 30<sup>th</sup> June 2021 are not entitled to apply for the Pay Later promotion.
2. The Eligible Subscriber is entitled to claim the Pay Later benefit up to a maximum of 2 times throughout the subscription period.
3. The second activation of the Pay Later benefit can only be made at least 1 month after the first activation. It shall not be utilized in the following month of the first activation.
4. An extra 2 months will be added on top of the Subscription Term by signing up to this Promotion.
5. A written request vide email must be provided by the Eligible Subscriber to TCEC One (1) month before the activation of the next Pay Later benefit for changes in the activation month. The detail of the email is as follows:

Email Address: [renault@tanchonggroup.com](mailto:renault@tanchonggroup.com)

#### **SECTION D. Other Terms and Conditions**

1. Availability of vehicles under any Campaign is on a first-come, first-served basis



2. All and any picture(s) of Renault models shown in advertisements and communication materials for the purposes of this Campaign are purely for illustration purposes only.
3. The promotion under this Campaign cannot be combined with any other on-going or future promotion(s), discount(s) and offer(s).
4. The promotions listed in Section B and C above are not transferable or redeemable or exchangeable for cash or credit of any kind.
5. Any additional costs arising from any upgrade of specifications of the Renault vehicles as may be requested by you shall be **borne by you**.
6. **Purchases of Renault vehicles from East Malaysia** may be subject to additional costs, including but not limited to:-
  - 6.1 costs of shipment of vehicle to East Malaysia; and
  - 6.2 additional costs of registration of the vehicle as may be applicable in East Malaysia,
7. In the event of any disputes, TCEC's decisions on all matters relating to the Campaign shall be final, absolute and binding on you. No correspondences, enquiries, appeals, challenge, or discussion in respect of any decision(s) or determination(s) made by TCEC shall be entertained.
8. Any personal data collected from you during your registration (if any) for participation of the Campaign will be processed in accordance with the Personal Data Protection Act 2010 ("**PDPA**"). By participating in this Campaign, you hereby consent to TCEC processing your personal data according to the PDPA. A copy of the PDPA is accessible at TCEC's website "renault.com.my"
9. Any enquiries and complaints related to the Campaign shall be referred to TCEC's customer service centre via email at [renault@tanchonggroup.com](mailto:renault@tanchonggroup.com).
10. TCEC is entitled to, at any time, cancel, terminate or suspend the Campaign with prior notice. For the avoidance of doubt, such cancellation, termination or suspension of the Campaign shall not entitle you to any claim or compensation against TCEC for any losses or damages suffered or incurred by you as a direct or indirect result of TCEC's act of cancellation, termination or suspension.
11. Failure by TCEC to enforce at any time any of the provisions of these T&C shall not be construed as a waiver of any continuing breach of any provision of any other provision of these T&C or as a waiver of any rights under these T&C.
12. In the event any of the provisions in these T&C is invalid, illegal and unenforceable under any applicable law or by any reasons whatsoever, the legality and enforceability of the remaining provision(s) shall remain and shall not be affected.
13. TC Motor Holdings and its group of companies ("TCMH") take a zero tolerance approach to violation of any applicable anti-corruption and anti-bribery laws and regulation by you, your employees, officers, directors, sub-contractors and/or Affiliates. Any violation thereof constitutes material breach of the terms herein which entitles TCMH to forthwith terminate the transaction herein and the agreement between the parties (where applicable) and/or enforce its right and seek remedies available to it at law or in equity as a result of such breach. For the purpose herein, "Affiliates" shall mean that with respect to an entity, any entity that: (i) is controlled directly or indirectly by; (ii) controls directly or indirectly; or (iii) is under common control with such entity; and "control" for the purpose of this definition shall mean having a fifty percent (50%) or greater interest in the issued share capital of the other entity.